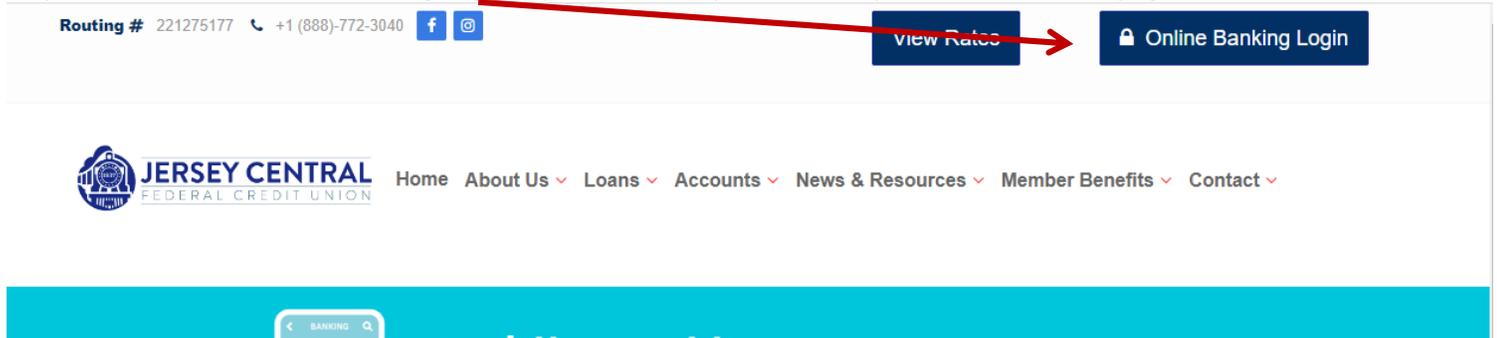


Instruction for Setting Up Online & Mobile Banking

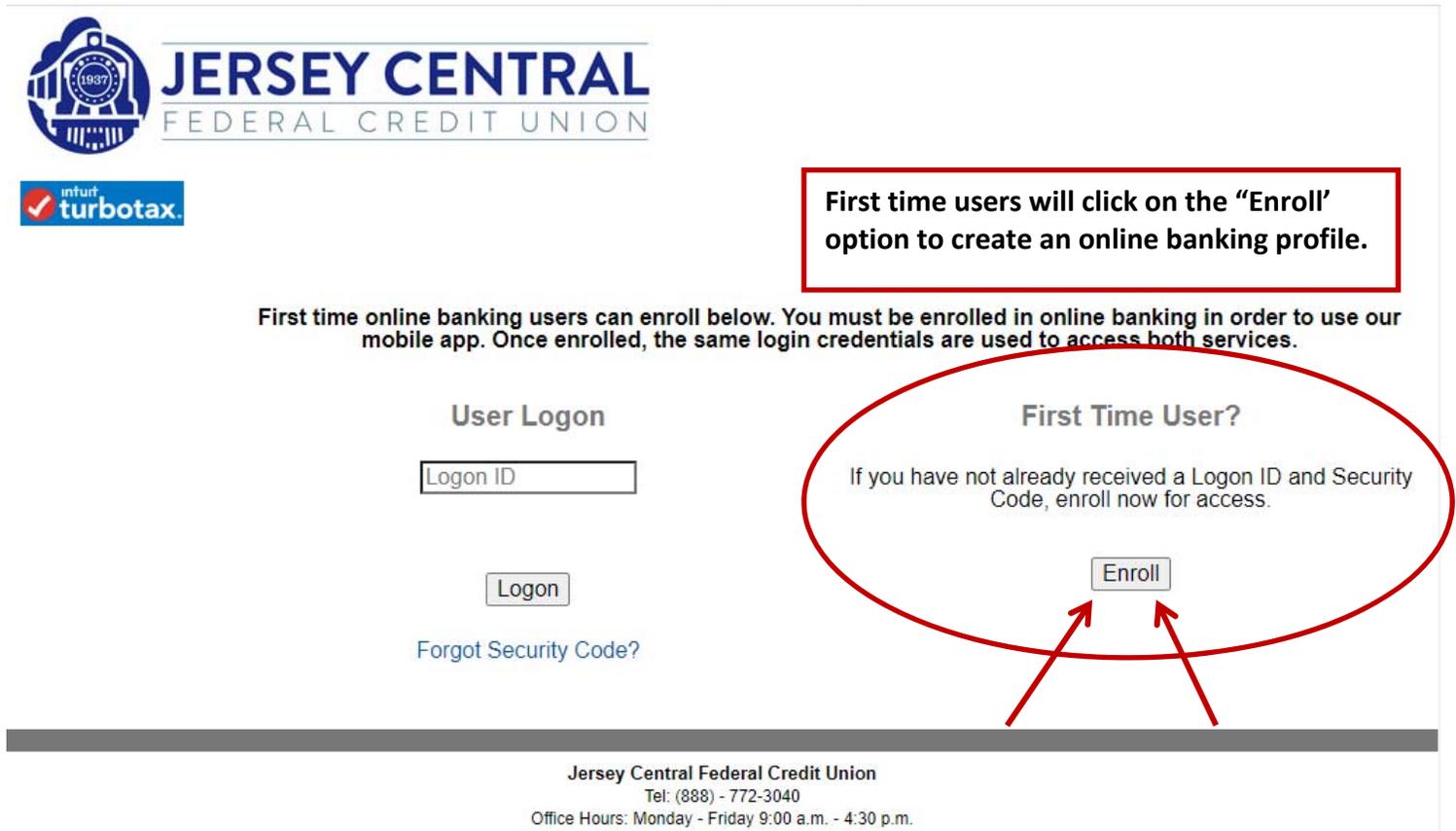
Please note that our mobile app is not a stand alone application and acts only as an extension of your online banking profile. In the event that you forget your password or are locked out of your account, all updates and changes **MUST be made through the online banking website (which can be accessed from a computer or mobile device).

Step 1: **Creating your Online Banking profile:** Start by accessing the Jersey Central FCU website at www.jerseycentralfcu.com.

Step 2: Click on the **“Online Banking Login”** option at the top left of Jersey Central’s welcome page.



*This will re-route you to the online banking welcome page (seen below).



After clicking the "Enroll" button, you will then be re-directed to the enrollment screen where you can enter your Member Number, Pin, and Street Number.



JERSEY CENTRAL
FEDERAL CREDIT UNION

Enrollment

Step 1: Enroll

Enter your Member Number and PIN to enroll in Virtual Branch.
The PIN is the last four (4) digits of your SSN.

Member Number

PIN

Street Number

Example: 100 Main Street, Apt. 123 Enter: 100

Member number can be found on your JCFCU Welcome Letter.
It is your 4 digit account number noted at the top of the letter.

I have read and agree to the [Terms and Conditions](#)

You must **click** on the [Terms and Conditions](#) to access the agreement and then you will be able to click the button confirming they have been read.

For additional security, you need to check the checkbox below (and follow any puzzle prompts it gives you).

I'm not a robot

reCAPTCHA
Privacy - Terms

Continue

DON'T FORGET TO CONFIRM YOU ARE NOT A ROBOT 😊

Once you have completed this step, you will prompted to



JERSEY CENTRAL
FEDERAL CREDIT UNION

Enrollment

Step 2: Setup

Setup your logon and security information

Logon ID

Enter the Username you wish to use.

The Logon ID must be between 6 and 50 characters. It may include letters, numbers and special characters: _-!@\$*()=+&[]]. The Logon ID cannot be the member number, Social Security Number, or email address.

Security Code

Enter the Password you wish to use. ***WRITE IT DOWN***

The security code is case sensitive and must be between 9 - 16 characters with at least 1 upper and lower case letter, 1 number and these characters: !@#\$\$%^&*

Verify Security Code

Re-enter the Password you wish to use.

Email Address

Cell Phone

Click "Enroll" when done.

Enroll

Enter your email address and cell number you wish to use for your online banking access.

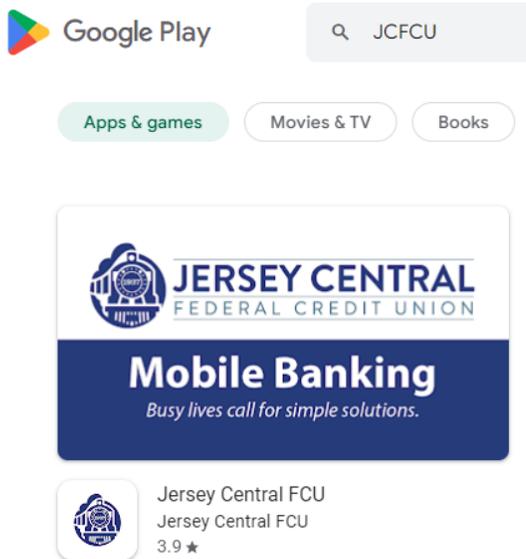
****THIS CONTACT INFORMATION WILL BE USED FOR RESETTING YOUR PASSWORD AND ACCOUNT VALIDATION****

This step is where you would create your Logon (User Name) and Security Code (Password) to access your account online.

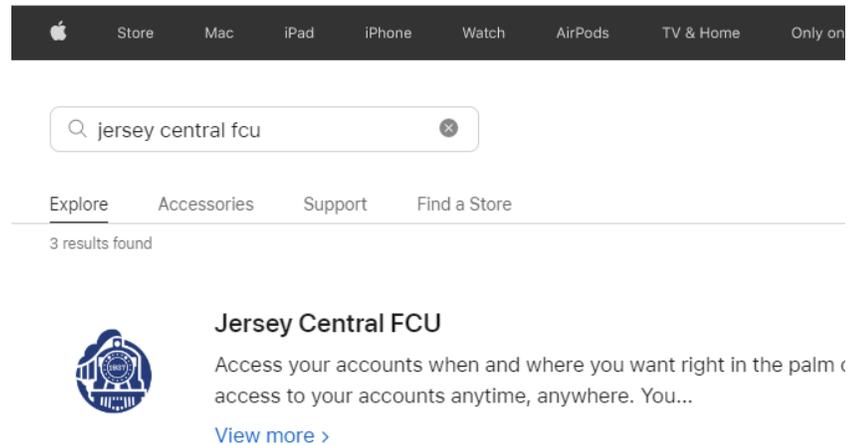
Once you have completed all of the steps above, you will be redirected to the Online Banking welcome screen which will now allow you to logon to your account and test the credentials you just created.

Once you have successfully been able to access your online banking account through the website, you can now download our convenient mobile banking application so you can access your accounts and complete transactions when needed.

Google Play Store App Download



Apple Store App Download



Once the Jersey Central FCU application has been downloaded to your phone, you will now be able to sign in using the same credentials you created on the website.

Once you logon for the first time, you be prompted to create Challenge Questions that will assist you if you have issues logging on.

Happy Banking!